

Guest Policy

Smoking/Candles

No smoking is allowed inside The Burr House; however, smoking is allowed on porches and the patio. We will gladly supply an ash tray for your use. There will be a cleaning charge of \$200 to any guest who smokes inside the inn. No candles or open flames are permitted in guest rooms.

Deposit

A credit card is required at the time your reservation is made. You may pay by cash, check or credit card upon arrival.

Charges/Cancellations

Due to the small size of our inn, cancellations affect us significantly. Guests are responsible for the full reservation as booked upon arrival. Cancellations may be made 14 days or more prior to the guest's scheduled arrival. When booking all the rooms of the inn, a 30-day cancellation notice is required. Cancellations made 14 days or less prior to the booking (or 30 days or less prior to an all-room booking) will be subject to a \$30 per room handling fee if cancelled. If you do not arrive on the date scheduled and you have not called to cancel, then your credit card will be charged for the full amount.

Check-in/Check-out

Check-in is between 3-8 p.m. and check-out is at or before 11 a.m. unless prior arrangements are made.

Quiet Hours

Quiet hours at the inn are between 10 p.m. and 7:30 a.m.

Breakfast/Meals

Reservations include a complimentary full breakfast. Breakfast is served at the guest's requested time between 7:30-9:30 a.m. If guests have special dietary needs, and notify us in advance, we will attempt to accommodate their needs. Please let us know if you need your breakfast "to go" due to an early or late departure.

Children

The Burr House is family-friendly; however, it is best suited for children 12 and over. All children are expected to be well behaved and accompanied by an adult at all times during the stay. If you reserve all of the guestrooms, younger children can be accommodated, and we have a pack and play you may use.

Guest Rooms

All guest rooms are set up for 2 guests. If you require accommodations for a third person, you are welcome to use one of our air mattresses. An air mattress will not fit comfortably in Elizabeth's Room. There will be an additional charge for extra guests.

Alcohol

Alcohol usage is permitted, but not provided at The Burr House. If you are celebrating a special occasion, we can provide a gift basket for an extra charge, and a complimentary bottle of champagne or sparkling grape juice is our gift to you!